



Prashant Kokane &lt;prashant.kokane@patuck.edu.in&gt;

**Fwd: Tikona plan change confirmation email**

1 message

itsupport itsupport <itsupport@patuck.edu.in>  
To: Prashant Kokane <prashant.kokane@patuck.edu.in>

11 December 2021 at 18:34

Thanks &amp; Regards,

IT Support

Patuck polytechnic Trust

Santacruz (East)  
MOB : - 9769669513/8692809995  
Email.id :- [itsupport@patuck.edu.in](mailto:itsupport@patuck.edu.in)

----- Forwarded message -----

From: **Tikona Infinet Private Ltd.** <noreply@tikona.net>  
Date: Thu, 7 Jan, 2021, 4:31 pm  
Subject: Tikona plan change confirmation email  
To: <itsupport@patuck.edu.in>

This is a system generated Email, please do not reply to this mail.

**Dear PATUCK POLYTECHNIC TRUST (Patuck-Gala College of Commerce & Management)**

With reference to your request regarding tariff plan change for your Tikona User ID 1124391476, we have changed plan to TURBO\_ULQ\_C6 w.e.f 07/01/21.

Please logout and login again for better service experience.

Login to 'My Tikona' App for further information on plan details under 'Account Information' option.

Your new plan rentals will appear in your next bill/invoice. We request you to make payment of any pending bill before due date. Ignore if already paid.

New tariff plan details are as below:-

Plan Name: - TURBO\_ULQ\_C6

Validity: - 3 Months

Rentals : - 4197

FUP limit per month: - UL GB

**Primary Speed : - 60**

Secondary Speed : - NA

Note : All post-paid plans gets auto renewed on next bill cycle & Bill free plans will have to be recharged using latest voucher available via quick pay option on [www.tikona.in](http://www.tikona.in) once the validity is expired or GBs are exhausted.

Manage your Tikona account at your fingertips in the most convenient way! Download My Tikona App <https://goo.gl/Q1L7jh> and experience the following features in My Tikona App.

- Data Usage: Check Data (GB) usage, Data Balance.
- Quick Bill Pay: Pay outstanding bills or Recharge using Net banking, Wallet, Cash cards, Credit card or Debit card.



- Complaint/Service Request: Instantly register Connectivity & Slow speed complaint. No need to call.
- My request: Get status of complaints/requests raised if it's in progress status.
- Plan Change: Search Tariff Plan based on your usage & speed. You can request for change of plan.
- Service Request: Request for 'Home cash Pickup' or 'Relocation' of address.
- Update Profile: Change Registered Mobile Number & e-mail I

We have enhanced this option to further give you access to the following information without waiting in queue to an executive officer to attend to your queries.

Regards,

**Tikona Care**



*Meeta*  
**I/c Principal**  
**Patuck - Gala College of**  
**Commerce & Management**  
**Santacruz (E), Mumbai-400 055**

**PATUCK POLYTECHNIC TRUST**  
**Patuck-Gala College of Commerce & Management**

FLAT NO-100 - PATUCK TECHNICAL HIGH SCHOOL PATUCK  
TECHNICAL HIGH SCHOOL 100, NEHRU ROAD, VAKOLA  
BRIDGE, SANTACRUZ EAST

Register for E-bill and get your bills in your inbox  
instead of regular hard copies.  
SMS EBILL <10 digit Service ID> to 5676708

tikona

MUMBAI, MH -400055

**Billing Account Number: 136183376**

**POS State: MH(27)**

**HSN: 998422**

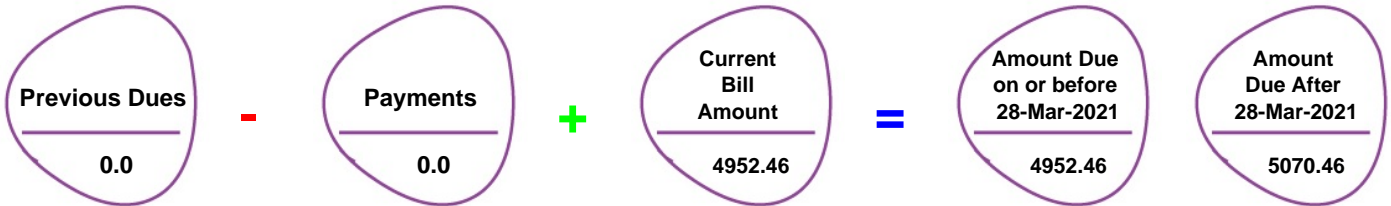
Internet access services in wired and  
wireless mode



Scan & Pay Via any UPI Apps

**User ID:** 1124391476      **Bill Date:** 15-Mar-2021      **Total Usage:** 847902  
**Bill Number:** MH0321B000067140      **Your Plan:** TURBO\_ULQ\_C6      **Usage Period:** 15-Feb-21 to 14-Mar-21

**Bill Summary**



To get your bill amount on your phone,  
SMS BILLINFO <space> <10 digit user ID>  
to 8082556632 from your registered mobile number

**REFER  
A FRIEND**

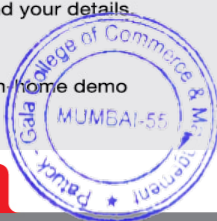
**Enjoy ₹250 off**

**To refer for rewards, follow these steps:**

Log on to  
[http://www.tikona.in/for-home/customer-support/  
tikona-care/refer-a-friend](http://www.tikona.in/for-home/customer-support/tikona-care/refer-a-friend)

Fill in the form with your friends and your details.  
You can refer up to 5 friends.

Submit it, and we will arrange an in-home demo  
for them.



**To Pay Online**

Visit <http://pay.tikona.in>

For account details visit <https://selfcare.tikona.in>

Cheque/DD should be payable to  
Tikona Infonet Private Limited followed by your User ID

**Current Bill Details**

<b>Recurring Charges:</b>	<b>4197.0</b>
Recurring Charge: TURBO_ULQ_C6 (From 15-Mar-21 to 14-Jun-21)	4197.0
<b>Usage Charges:</b>	<b>0.0</b>
<b>Other Charges &amp; Credits:</b>	<b>0.0</b>
<b>Adjustments:</b>	<b>0.0</b>
<b>Late Payment:</b>	<b>0.0</b>
<b>Taxes:</b>	<b>755.46</b>
(SGST 9.00 %)	377.73
(CGST 9.00 %)	377.73
<b>Deposits:</b>	<b>0.0</b>
<b>Current Bill Amount</b>	<b>4952.46</b>

**I/c Principal**  
Patuck - Gala College of  
Commerce & Management  
Santacruz (E), Mumbai-400 055

Signature :

For more information, call: 1860 3000 3434 / email: [customercare@tikona.in](mailto:customercare@tikona.in)

Corporate Office Address: Tikona Infonet Private Limited, 3A, 3rd Floor, 'Corpora', LBS Marg, Bhandup (W), Mumbai 400 078.

CIN: U74899MH1975PTC265837 | PAN: AAACM6427C

State Office Address: 3a, Corpora,Lbs Marg,Bhandup West,Mumbai City,Maharashtra,Maharashtra-400078

GST Registration Number: 27AAACM6427C1ZR

## Understand Your Tikona Service Bill

- Bill Number - A unique identification number of your billing account
- User ID - A unique identification number of your service that should be mentioned in any communication with Tikona Infnit Private Limited.
- Your Plan - Your subscribed plan
- Previous Dues - Total amount due on previous bill
- Payments - Value of payments made through Cheque/DD/Online payment for the billing period
- Current Bill Amount - Amount charged during the billing period
- Amount Due on or before Due Date - Amount that needs to be paid against the bill before due date
- Amount Due after Due Date - Amount that needs to be paid, if payment is made after due date. It includes Total Amount Due + Late Payment Charges for the billing period
- Recurring Charges - Fixed plan charges and any other value added service charges that apply during the billing period
- Usage Charges - Amount charged for additional usage done beyond free usage available with the plan
- Other Charges & Credits - Any other charges or credits posted in your account during the billing period
- Taxes - Applicable taxes on the service provided
- Late Payment - Charges applicable if Amount Due is paid after due date



## Plan Charges

- First Bill: Rental charge/proportionate charge, as per the plan, will be applied from first login date till a day before your first bill is generated and the same will be adjusted against the amount paid during subscription for determining the payable amount, if any.
- Next Bills: All bills after your first bill will include plan rental and goods and services tax
- Plan Change: Post plan change in the middle of the bill cycle, your next bill will include proportionate charges as per the old and new plan.

## Guidelines

- In case of termination, recurring charges are applicable for complete bill cycle.
- A full month shall be counted in case the usage is for part of the month.
- Subscription amount paid at the time of installation includes plan rental, installation charges (non-refundable) and goods and services tax. No deposits are taken.

## Pay your bills/recharge with the fastest mode of payment today!

**Website:** [www.tikona.in](http://www.tikona.in) → Quick pay

**Self-care:** <https://selfcare.tikona.in>

## Information to help you!

Send following messages from your 'Registered Mobile Number'

to **5676708**

- For bill amount information - '**BILLINFO space User ID**'
- To start receiving E-bills on registered Email ID - '**EBILL space User ID**'
- To register payment pickup - '**BILLIPC space User ID space Amount**'
- Cheque/DD should be payable to '**Tikona Infnit Private Limited.**' followed by your **User ID**

**We recommend you to use Parental Control based antivirus or Parental Control filter software to screen out unwanted material and contacts for protection & safety of children.**

## Terms & Conditions

1. E-bill is always sent to you on your registered Email ID. Check your Email by logging on <https://selfcare.tikona.in>. To update Email ID, SMS **RSTEMAIL space User ID space New Email ID to 5676708** from **Registered Mobile Number**. In case you have not received your bill, kindly get in touch with us on **1860 3000 3434** and we will send you an e-copy of the bill.
2. Bounced cheque charges: All cheques returned as unpaid by your bank will attract cheque bounce charge of `50 + taxes as applicable.
3. No charges will be levied for any service without explicit consent of the subscriber.
4. Please pay on or before 'due date' to avoid late payment charges and/or disconnection. If payments are made after due date, late payment charges will be levied @ 2% per month or `100, whichever is higher. (Applicable taxes will be charged on Late Payment Charges).
5. All contents will be deemed correct by the subscriber if he/she does not inform Tikona Infnit Private Limited about the discrepancy within the due date.