

# **PATUCK – GALA COLLEGE OF COMMERCE & MANAGEMENT**

Patuck Campus, 100 Nehru Road Rustomba Patuck Marg, Vakola Bridge, Santacruz (E), Mumbai: 400 055

(Affiliated to University of Mumbai)

Re- accredited with B++ grade by NAAC (2.77 CGPA)

Date :1/3/2019

## **NOTICE**

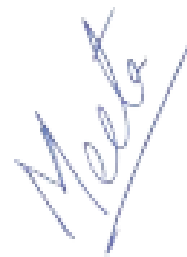
All the teaching and non-teaching staff are hereby informed that IQAC is organizing a **Workshop on the topic “Use of Basic Quality Improvement Tools & Root Cause Analysis Techniques”** on 8<sup>th</sup> March 2019.

The Resource person invited for the workshop is Dr.Banarjee, Ex-president of NCQM.

The session will be conducted from 10.00 am to 5.00 pm in the Conference Room. You all are requested to be present for the same at least 10 minutes prior before the commencement of the Workshop.



**Mrs. Renita Vazirani**  
IQAC Co-ordinator



**Dr. (Mrs) Meeta Pathade**  
I/C Principal  
I/c Principal

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Commerce & Management  
Santacruz (E), Mumbai-400 055

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## ATTENDANCE SHEET

### IQAC ORGANISES A WORKSHOP ON BASIC QC TOOLS & ROOT CAUSE ANALYSIS 8TH MARCH 2019

SR. NO	NAME OF THE STAFF	SIGNATURE
1	Mr. D. S. Mhaske	
2	Mr. Rao Hanseet	
3	Mr. Babu J. Vorahe	
4	Mr. Abhijit Patradkar	
5	Mr. Raj. T	
6	Mr. Mahesh Chaughele	
7	Mr. Sagar P. Awalkar	
8	Mr. Ajit A. Chawan	
9	Ms. Nehali. Mayrekar	
10	Ms. Anzhi Kumbhar	
11	Ms. Shobana Khan	
12	Manda Dosta	
13	Krupa Shah	
14	Megha Pillai	
15	Shama Shree	
16	Shivangi Sharma	
17	Ms. Nisha Thakre	
18	Dr. Tashya Sheikh	
19	Ms. Nishi Panikar	
20	Renuka Vazirani	
21	Riddhi Patil	
22	Mrs. Poo Ranjit Sume	
23	Swati Bhuiya	
24	Yashita Khosla	
25	TUSHAR TRIVEDI (NCCM)	
26		
27		
28		
29		
30		



# Patuck–Gala College of Commerce & Management

## REPORT OF PROFESSIONAL DEVELOPMENT PROGRAM: USE OF BASIC QUALITY IMPROVEMENT TOOLS & ROOT CAUSE ANALYSIS

Academic Year: 2018-19

Name of the Department: IQAC

<b>Title of the Program:</b> Use of Basic Quality Improvement Tools & Root Cause Analysis			
<b>Date</b>	<b>Faculty In-charge</b>	<b>Other Faculty Members</b>	<b>External Resource Person</b>
8 <sup>th</sup> March, 2019	Mrs. Renita Vazirani	Mr. Prashant Kokane	Dr. Banerjee – Ex-President of NCQM Dr. Meeta Pathade – Principal of the College
<b>Time</b>	<b>Venue</b>	<b>Activity for Staff</b>	<b>Number of Participants</b>
10 am to 5 pm	Conference room	Teaching and Non-teaching Staff Members	24

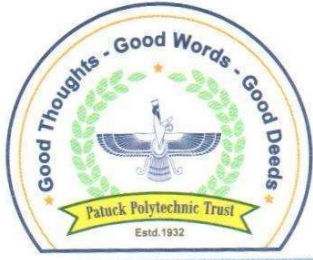
### About the Program

<b>Topic of the Program</b>	Workshop on Use of Basic Quality Improvement Tools & Root Cause Analysis
<b>Objectives of the Program</b>	<ul style="list-style-type: none"><li>To understand various tools of quality improvement through proper decision-making techniques.</li><li>To analysis the root cause of the problem and find corrective measures to solve it</li></ul>
<b>Methodology</b>	The session was interactive session where the speaker explained through PowerPoint presentation and also conducted various mind solving practical exercises
<b>Outcomes of the Program</b>	<ul style="list-style-type: none"><li>The staff members got a in-depth knowledge on various techniques and tools of quality improvement for better work practices.</li><li>It helped them have a broader horizon towards better decision-making process.</li></ul>



*Meeta Pathade*  
**I/c Principal**  
Patuck - Gala College of  
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Santacruz (E), Mumbai-400 055





Mobile: (+)91 - 88288 77021  
E-mail: patuckgala.degreecollege@patuck.edu.in  
patuckgala.degreecollege@gmail.com  
www.patuck.edu.in

Patuck Polytechnic Trust's (Estd. 1932)  
**PATUCK-GALA COLLEGE OF COMMERCE & MANAGEMENT**  
(Affiliated to University of Mumbai vide letter No. Aff/Recog/372/dt. 12-08-02)  
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REF : PGCCM / Inv. / 400(1) / 2019

Date: 02/03/2019

To,  
Dr. Banerjee  
Ex-President,  
NCQM

**Sub: Invitation Letter**

Respected Sir,

Our College takes the pleasure in inviting you as Resource Person for conducting a Workshop on "Use of Basic Quality Improvement Tools & Root Cause Analysis Techniques" on 8<sup>th</sup> March 2019. The session will be conducted in the Conference Room at 10.00 a.m.

We are sure, that with your knowledge and expertise, our staff will be enriched by your session.

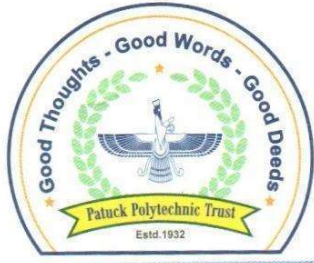
Looking forward for your valuable presence and meaningful interaction with our staff.

Thanking you,

Yours Faithfully



Dr. (Mrs.) Meeta Pathade  
I/c Principal  
I/c Principal  
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REF : PGCCM / Thk. / 404 (1) / 2019

Date: 08/03/2019

To,  
Dr. Banerjee  
Ex-President,  
NCQM

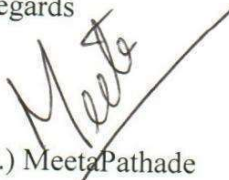
**Sub: Thanking Letter**

Respected Sir,

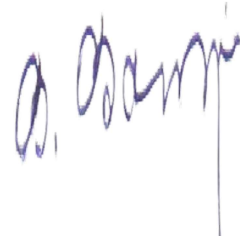
We would like to express our gratitude for conducting a Workshop on "**Use of Basic Quality Improvement Tools & Root Cause Analysis Techniques**". We are very much grateful to you for sharing your precious time and valuable inputs to the staff and I am sure they will make utmost use of the knowledge that they gain through your session.

Looking forward for more such association with you in the future.

Warm regards

  
Dr.(Mrs.) Meeta Pathade  
I/c Principal  
**I/c Principal**  
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**AY: 2018 – 19**



**Workshop - "Use of Basic Quality Improvement Tools & Root Cause Analysis Techniques"**



*Meeta*

I/c Principal  
Patuck - Gala College of  
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Santacruz (E), Mumbai-400 055